

## TUITION

Course20 (20 hours/week) A 4 <sup>th</sup> week free for every 3 weeks paid.												
Weeks	1	2	Pay 3, get 4	Pay 4, get 5	Pay 5, get 6	Pay 6, get 8	Pay 7, get 9	Pay 8, get 10	Pay 9, get 12	Pay 10, get 13	Pay 11, get 14	Pay 12, get 16
€	185	325	480	635	790	945	1100	1255	1410	1565	1720	1875

Course25 (25 hours/week)												
Weeks	1	2	3	4	5	6	7	8	9	10	11	12
€ Teacher	308	571	849	972	1250	1528	1806	1929	2207	2485	2763	2886
€ PC	218	391	579	612	800	988	1176	1209	1397	1585	1773	1806

Course30 (30 hours/week) German Bildungsurlaub												
Weeks	1	2	3	4	5	6	7	8	9	10	11	12
€ Teacher	430	815	1215	1460	1860	2260	2660	2905	3305	3705	4105	4350
€ PC	251	457	678	744	965	1186	1407	1473	1694	1915	2136	2202

Private course																		
Weeks	1			2			3			4			5			6		
Hours	10	15	20	10	15	20	10	15	20	10	15	20	10	15	20	10	15	20
€ morning	346	519	692	692	1038	1384	1038	1557	2076	1384	2076	2768	1730	2595	3460	2076	3114	4152
€ aftern.	316	474	632	632	948	1264	948	1422	1896	1264	1896	2528	1580	2370	3160	1896	2844	3792

Semiprivate course																		
Weeks	1			2			3			4			5			6		
Hours	10	15	20	10	15	20	10	15	20	10	15	20	10	15	20	10	15	20
€	440	660	880	880	1320	1760	1320	1980	2640	1760	2640	3520	2200	3300	4400	2640	3960	5280

<b>ACCOMMODATION</b> With private bathroom, TV, WiFi, safe box. Non-smoking rooms	<b>Included:</b> Bed & Breakfast (optional half board), a break coffee or fruit, 50% discount in the weekly excursion price, online course (levels A1 and A2) as from the payment date to the starting date of the course, free grammar book, certificate/diploma.							
	Single room		Shared room		Double room for single use		Double room for 2 occupants	
	B&B	HB	B&B	HB	B&B	HB	B&B	HB
1 week:	266	321	217	270	329	378	333	433
2 weeks:	532	642	434	540	658	756	666	866
Pay 3, get 4 weeks:	798	963	651	810	987	1134	999	1299
Pay 4, get 5 weeks:	1064	1284	868	1080	1316	1512	1332	1732
Pay 5, get 6 weeks:	1330	1605	1085	1350	1645	1890	1665	2165
Pay 6, get 8 weeks:	1596	1926	1302	1620	1974	2268	1998	2598
Pay 7, get 9 weeks:	1862	2247	1519	1890	2303	2646	2331	3031
Pay 8, get 10 weeks:	2128	2568	1736	2160	2632	3024	2664	3464
Pay 9, get 12 weeks:	2394	2889	1953	2430	2961	3402	2997	3897
Pay 10, get 13 weeks:	2660	3210	2170	2700	3290	3780	3330	4330
Pay 11, get 14 weeks:	2926	3531	2387	2970	3619	4158	3663	4763
Pay 12, get 16 weeks:	3192	3852	2604	3240	3948	4536	3996	5196
Pay 13, get 17 weeks:	3458	4173	2821	3510	4277	4914	4329	5629
Pay 14, get 18 weeks:	3724	4494	3038	3780	4606	5292	4662	6062
Pay 15, get 20 weeks:	3990	4815	3255	4050	4935	5670	4995	6495
Pay 16, get 21 weeks:	4256	5136	3472	4320	5264	6048	5328	6928
Pay 17, get 22 weeks:	4522	5457	3689	4590	5593	6426	5661	7361
Pay 18, get 24 weeks:	4788	5778	3906	4860	5922	6804	5994	7794
Pay 19, get 25 weeks:	5054	6099	4123	5130	6251	7182	6327	8227
Pay 20, get 26 weeks:	5320	6420	4340	5400	6580	7560	6660	8660

**Other services** (if not already included in the accommodation price):

Airport transfer:	One way:.....	50 €
	Return:.....	75 €
Single meal: .....		10 €
Pack of 5 meals to be taken on class days x 9 €: .....		45 €
Pack of 7 meals to be taken in a week x 8 €:.....		56 €
Tuition books per level (student book 20 € + exercise book 5 €):.....		25 €
Leasing of student book per level (with a deposit of 30 €): .....		10 €
Excursion: .....		18 €
Excursion for students in our accommodation: .....		9 €
Tapas-tour: .....		22 €
Certificate: .....		5 €
Laundry (max. 5 Kg): .....		5 €
Extra cleaning of room + change of bed sheets and towels: .....		6 €

### General terms and conditions

1. This agreement is legally binding once the centre has received a student's signed enrolment form, either online or in writing, and implies full acceptance of these general terms and conditions. Likewise, the agreement is legally binding if the inscription is made by telephone, once the data of the reservation have been taken and the payment (deposit or total payment) has been received.
2. This contract is available to the public at <http://www.en.grancanariaschool.com/contract.php>
3. The total amount of the course (and accommodation) must be paid in advance. The student will then receive the confirmation of his/her reservation request and an invoice. If payment of the total amount is not made within two weeks from the date of sending the reservation request, it will be deemed cancelled.
4. A paid course/accommodation or part of it is not transferable to another person.
5. Minimum age to participate in a group course: 16 years. Minimum age to occupy a room in our accommodation: 18 years or younger accompanied by a responsible adult.
6. Course20 (Standard course) is offered from Monday to Friday from 9.00 to 13.00. Classes pertaining to bank holidays are made-up during the same week. Classes lost by the student are not made-up or refunded.
7. The maximum number of participants per group is 14.
8. From A1 to B2, a complete level lasts between 4 and 5 weeks. The C1 level consists of two blocks of 4 to 5 weeks each and is only given from October to March.
9. A class session lasts 50 minutes. Classes are taught in Spanish only.
10. LEVEL ASSIGNMENT: The distribution of the students in the different levels is the responsibility of the centre and is based on strictly academic criteria. After the initial level test, interview and language needs of the student, the decision will be taken to locate him/her in the most appropriate level.
11. CHANGES OF LEVEL: A student may request a change of level, but the change will be possible only with the prior consent of his/her teacher and the academic coordinator. In case the teacher and the academic coordinator consider that the linguistic competence of the student is not sufficient to step up to the next level, a proof of access to the higher level will be required that proves the real capacity of production and understanding of the student in that level.
12. Only students of the group courses can hire *Extra Lessons*.
13. Starting dates for beginners in the Course20 (groups): the 1st Monday of the month throughout the year.
14. All rooms are non-smoking rooms. Rooms are given clean and re-cleaned on the 8th or 9th day. Bed linen and towels are included and changed with each cleaning of the room. The cleaning of the apartment with kitchen is not included. The client can ask for an extra cleaning with change of bed linen and towels against payment. We perform washing (not ironing) of your personal clothing against payment. No cooking is allowed in rooms that do not have a kitchen.
15. Accommodation includes breakfast on school days (not for the apartment with kitchen). Half board is optional: lunch on school days and dinner only on weekends and holidays.
16. The price of the course includes:
  - Initial level test;
  - Tutoring and academic counselling;
  - Free internet access via WiFi;
  - Personalized attention and information;
  - Discount on car rental;
  - Discount on surf courses;
17. The price of the course does not include: tuition material, certifications and diplomas.
18. Included in the accommodation price when booked for at least 7 nights:
  - Free grammar book;
  - A break coffee or fruit on school days;
  - 50% discount on the weekly excursion;
  - Free use of a bodyboard (with deposit);
  - Access to our online course (levels A1 and A2) from the date of payment until the beginning of the course;
  - Certificate/Diploma.

19. Students up to 25 years of age can book a shared room. Students can book double rooms in the company of people who do not attend a course.
20. Accommodation payment is made for full weeks starting on Saturday/Sunday at 12 noon. Rooms must be vacated on Saturday/Sunday before 10:00 h.
21. Smoking or making fire is not allowed in the school or in the accommodation. Animals are not allowed.
22. CANCELLATIONS: For cancellations arriving 20 days before the start of the course, the school reimburses the amount paid for classes and accommodation less 10%. If the cancellation arrives later, the school reimburses the amount paid less 20%. No cancellations will be admitted if submitted after 4:00 pm (GMT or CET-1) of our last working day prior to the starting date of the course or arrival at the accommodation.

Private lessons will only be rescheduled with 24 hours' notice, otherwise they will be lost. Teachers' waiting time is 20 minutes; after that all classes scheduled for that day are lost.

For long stays in our accommodation, the student can make changes or cancellations for the following month and claim a refund as long as he/she gives notice until the 15th day of the month prior to that change or cancellation. Of all the amounts that are returned, 20% will be deducted for administrative expenses.

23. CERTIFICATE OF ATTENDANCE OR DIPLOMAS: The Diploma may be issued at the end of the corresponding level. The Certificate of Attendance can be issued at any time, but only to students with at least 85% attendance. Our diploma / certificate is not an official document, according to the legislation that regulates non-accredited education.
24. PROTECTION OF PERSONAL DATA AND IMAGE RIGHTS: the student, by accepting this contract, gives consent for his/her personal data submitted in the booking process to be included in a file owned by Gran Canaria School of Languages, SLU and processed in accordance with the new European legislation on the protection of personal data, Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 for the purposes of carrying out the academic, economic and administrative management of the student, necessary for the organization and development of the training activity of Gran Canaria School of Languages.

During the time that the student is enrolled in the centre, images of the students can be captured and used in the composition of graphic or video files prepared to inform or publicize activities organized by the centre. Dissemination can be done through publications on paper or the inclusion on the website [www.grancanariaschool.com](http://www.grancanariaschool.com), social networks, as well as by publication in information leaflets owned by Gran Canaria School SLU. The treatment of student images is carried out in accordance with Organic Law 1/1982, of May 5, on civil protection of the right to honour, personal and family privacy, and the image itself, eliminating any captures or filming that might violate these fundamental rights. The images are not used for purposes other than those expressed and may be transferred to third parties for promotional or advertising purposes.

When registering, the student expresses his / her consent for Gran Canaria School of Languages to make photographs and videos showing and using images taken by the students during the classes and activities of the school in which they appear for promotional purposes. The denial of this permit must be communicated in advance by one of two options:

- Option 1: Students will be provided with a document upon request.
- Option 2: sending a letter addressed to the centre, Gran Canaria School of Languages, Calle Dr. Grau Bassas 27, 35007 Las Palmas de Gran Canaria, SPAIN, or via email to [office@grancanariaschool.com](mailto:office@grancanariaschool.com)

25. STANDARDS OF BEHAVIOR AND COEXISTENCE: Students are expected to behave appropriately and respect their peers and staff at our school. Inappropriate or offensive behaviour towards others or class attendance in drunkenness or under the influence of drugs will not be accepted.

If a student behaves improperly with a classmate, teacher or staff member, he or she will receive a verbal notice from Gran Canaria School of Languages and will be informed in writing of the consequences of his / her performance, in order to correct his / her behaviour. If this does not happen after this first warning, the expulsion process may be initiated by the school, if necessary and according to the current legality. In case of violent acts, serious alteration of the order or threats to the physical integrity of other persons, the expulsion will be immediate.

Gran Canaria School of Languages reserves the right to expel the student, both from the school and from its accommodation, in case of breach of any of the legal conditions, serious disciplinary infractions or acts of violence towards other students, teachers or staff of the centre. Expulsion of a student implies loss of the right to financial compensation and exempts the school from any additional obligation. All expenses (indemnities, fines, etc.) caused by breach of the law will be borne by the student and in the case of minors, their parents or legal guardians.

26. CLAIMS AND CONFLICT RESOLUTION: we have the necessary management procedures so that any problems that may arise during the student's stay are resolved as soon as possible. In all cases, the student must communicate his/her complaints in writing and the school will respond verbally and also in writing, proposing the best options for the resolution of the complaint.

No claim or complaint made after the end of the stay that has not been brought to the attention of the school in writing during the course will not be accepted.

In case of not reaching a full agreement between both parties, the school makes available to its customers the complaint sheets conforming to the official model. For any dispute arising from the interpretation or fulfilment of this contract, the school is submitted expressly to the arbitration system of consumption, through the corresponding Consumer Arbitration Board.

The Spanish law applies to all relations between the student and the centre and / or between contractors of services with the centre, and all parties will submit to the jurisdiction of the Courts and Tribunals of Las Palmas de Gran Canaria.